

Terms & Conditions

Harrington Verve Limited (www.harringtonverve.com)

1. Introduction

These Terms & Conditions ("Terms") govern the relationship between you ("the Client") and Harrington Verve Limited ("Harrington Verve," "we," "us" or "our"), a UK-registered company. By requesting or engaging any services facilitated by Harrington Verve, you agree to be bound by these Terms. Harrington Verve facilitates access to curated services and experiences delivered by independent third-party providers ("Suppliers"). All final delivery of goods or services is the responsibility of the respective Supplier.

2. Scope of Services

Harrington Verve facilitates access to tailored concierge services, luxury experiences, travel arrangements, event access, and curated lifestyle solutions. Harrington Verve does not directly supply or perform any of the services but acts as an intermediary between Clients and Suppliers.

3. Third-Party Suppliers

All services are fulfilled by independent third-party Suppliers. Harrington Verve makes no representation or warranty regarding the standard, suitability, availability, or performance of these services. All engagements with Suppliers are subject to their individual terms and conditions, which will be made available to the Client where relevant. Harrington Verve shall not be liable for any acts, omissions, or failures on the part of any Supplier, nor for any loss, delay, damage, or expense incurred by the Client in connection with Supplier services.



4. Bookings & Confirmation

Requests can be submitted via email, telephone, or through our website. A booking is considered confirmed only upon receipt of written confirmation and, where applicable, payment or deposit. Confirmation will outline the services requested, applicable fees, and any relevant third-party terms. Once confirmed, any amendments requested by the Client may incur additional charges. Harrington Verve reserves the right to refuse or cancel a request at its sole discretion.

5. Cancellations & Refunds

Any cancellations must be made in writing. Refunds, if applicable, are subject to the terms of the third-party Supplier involved. Harrington Verve will not be liable for refunds related to Supplier policies. Fees charged by Harrington Verve (e.g., planning, service, or research fees) are generally non-refundable.

6. Limitation of Liability

Harrington Verve shall use reasonable skill and care in sourcing Suppliers and facilitating services. However, Harrington Verve is not liable for: (i) any actions or omissions of third-party Suppliers; (ii) any delays, failures, or unavailability of services; (iii) any indirect, consequential, or incidental loss including loss of profit, reputation, opportunity, or enjoyment. In no case shall Harrington Verve's aggregate liability exceed the amount of the service fees paid by the Client directly to Harrington Verve for the specific request in question.

7. Force Majeure

Harrington Verve shall not be liable for any failure or delay in performing its obligations



due to circumstances beyond its control, including but not limited to acts of God, war, natural disasters, pandemics, strikes, or Supplier unavailability.

8. Insurance

Clients are strongly advised to obtain appropriate insurance coverage for any travel, events, or experiences facilitated through Harrington Verve. Harrington Verve does not provide insurance and assumes no responsibility for any loss or damage.

9. Conduct & Responsibility

Clients must behave respectfully and lawfully in all dealings with Suppliers. Any unlawful or disruptive behaviour may result in termination of services without refund.

10. Governing Law

These Terms shall be governed by and construed in accordance with the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Contact Information

For all enquiries or to request services, please contact:

Harrington Verve Limited

Website: www.harringtonverve.com

Email: enquiries@harringtonverve.com

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